

# FIT SYSTEM LIMITED GUARANTEE – KitchenAid

VALID: 1/1/20 – 12/31/20

**IMPORTANT! Contact the Service Center before making countertop modifications.**

Fit System Limited Guarantee Service Center - 800-253-1301

You may obtain a printable copy of this certificate at [KitchenAid.com/fitsystem](http://KitchenAid.com/fitsystem)

## **30" SLIDE-IN RANGES**

Subject to the terms set forth herein, KitchenAid Brand of Whirlpool Corporation (hereafter "KitchenAid") guarantees your **new 30" KitchenAid Brand slide-in range (qualifying models listed below) featuring the FIT System** will fit your existing cut-out of 30" width, countertop depth of 24"-25", cabinet depth of 23"-24", and countertop height of 36". If your countertop cut-out depth is less than 24" and you are not satisfied with the fit of your new KitchenAid brand 30" slide-in range, KitchenAid will provide **up to \$100** toward the cost of professionally modifying the depth of your countertop cut-out. In addition, if your countertop cut-out depth is less than 24" and removal of your old range reveals uneven or slightly damaged edges on the sides of your countertop cut-out, KitchenAid will provide a set of two (2), (each ½ inch wide) trim pieces which are designed to cover up to ½ inch of the side edges of your countertop cut-out. The Fit System Limited Guarantee covers replacement installations in your existing cut-out and is not valid for appliance installations related to new home construction or remodeling. In unusual circumstances, the \$100 maximum countertop cut-out modification allowance may not cover the full cost of modifying your countertop cut-out depth; you are solely responsible for all costs that exceed the \$100 maximum countertop cut-out modification allowance. KitchenAid makes no other guarantees as to the proper fit of your new KitchenAid Brand 30" slide-in range other than as set forth herein.

### **QUALIFIED KitchenAid BRAND STANDARD SINGLE AND DOUBLE OVEN SLIDE-IN RANGE MODELS:**

KSEG700E KSEB900E KSIB900E KSGG700E KSGB900E KSDB900E KSEG950E KSDG950E

### **DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES AND EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES:**

This FIT System Limited Guarantee applies only to countertop cut-out modification in replacement installations; it does not apply to the major appliance. For product information, see the use and care guide provided by the manufacturer. Your sole and exclusive remedy under this Limited Guarantee shall be the cost of countertop cut-out modification, up to a maximum of \$100. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. KitchenAid shall not be liable for any damage done to your home or property, caused by you or any third party, during installation of the major appliance or countertop cut-out modification. KitchenAid shall not be liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you. You may have other rights which vary from state to state.

### **FOLLOW THESE STEPS TO SUBMIT A FIT SYSTEM LIMITED GUARANTEE CLAIM:**

❶ **WITHIN 30 DAYS** of the purchase or delivery date (whichever is later) and prior to countertop cut-out modification, complete the contact, model and purchase information below and call the *Fit System Limited Guarantee Service Center at 800-253-1301* to initiate your claim.

❷ **WITHIN 90 DAYS** of the purchase or delivery date (whichever is later), mail the following documents to the address provided by the *Fit System Limited Guarantee Service Representative*:

- i) This completed and signed claim form;
- ii) a legible copy of your sales receipt dated between **1/1/18-12/31/19** and proof of the delivery date, if utilizing the delivery date to calculate the 30/90-day claim periods;
- iii) a photograph of the existing model that is being replaced; and
- iv) a dated invoice or receipt from a professional installer or contractor stating the cost to modify your existing countertop cut-out.

**Retain a copy of all documents for your records. Allow 8 weeks from the date your claim form is mailed for delivery of claim payment.**

**Complete the contact, model and purchase information below. NOTE: All fields must be completed to process your claim.**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

New KitchenAid Model Number: \_\_\_\_\_/Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of Delivery: \_\_\_\_/\_\_\_\_/\_\_\_\_

Manufacturer of previous model: \_\_\_\_\_/Model Number: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**TERMS:** Limit one claim per household. Qualified replacement models must be purchased between 1/1/18 and 12/31/18. Consumer will receive the countertop cut-out modification cost as stated on the professional installer or contractor invoice up to a maximum value of \$100. Not valid for new installations related to new home construction or remodeling. LATE SUBMISSIONS WILL NOT BE ACCEPTED. Only valid in the USA. Not valid for bulk or multi unit sales to apartments, condominiums, subdivisions, and wholesalers. Omission of any required information will delay processing or disqualify your request. All submitted proofs become the property of Whirlpool Corporation and cannot be returned. Whirlpool Corporation cannot be responsible for lost, late, illegible, incomplete, damaged or misdirected submissions or postage due requests/mail. Fraudulent submissions could result in federal prosecution under U.S. Mail Fraud Statutes (Title 18, United States Code, Sections 1341 and 1342). ALL CLAIMS SUBJECT TO AUDIT. Whirlpool reserves the right to modify or cancel the guarantee at any time and without prior notice.

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